

WHAT IS CLAIMED IS:

1. A method of managing delivery goods comprising the steps of:

receiving identification information for delivery goods
5 entered by a deliverer when a recipient of the delivery goods is absent;

extracting delivery goods information and recipient
information relevant to the delivery goods identification
information from a storage unit which stores the delivery
10 goods information and the recipient information
corresponding to the delivery goods information; and

notifying said recipient of the delivery goods
information based on the recipient information.

15 2. A method of managing delivery goods comprising the steps of:

receiving information for a request to confirm
reception of delivery goods entered by a deliverer when a
recipient of the delivery goods is absent;

20 extracting recipient information from a storage unit
which stores the recipient information corresponding to the
information for the delivery goods reception confirmation
request; and

notifying said recipient of the for the confirmation
25 request information based on the recipient information.

3. The method of managing delivery goods according to claim 1, further comprising the steps of:

5 further storing information for a deliverer corresponding to the delivery goods information in said storage unit and receiving the delivery goods identification information and reception approval/refusal information entered by said recipient;

10 extracting the deliverer information relevant to the delivery goods identification information from said storage unit; and

notifying said deliverer of the reception approval/refusal information based on the deliverer information.

15 4. The method of managing delivery goods according to claim 3, further comprising the steps of:

20 further storing information for a client corresponding to the delivery goods information in said storage unit, and extracting the delivery goods information and client information relevant to the delivery goods identification information from said storage unit; and

notifying said client of the reception approval/refusal information based on the client information.

5. A program for making a computer execute the steps of:
receiving delivery goods identification information
entered by a deliverer when a recipient of the delivery
goods is absent;

5 extracting delivery goods information and recipient
information relevant to the delivery goods identification
information from a storage unit which stores the delivery
goods information and the recipient information
corresponding to the delivery goods information; and
10 notifying said recipient of the delivery goods
information based on the recipient information.

6. A program for making a computer execute the steps of:
receiving information for a request to confirm
15 reception of delivery goods entered by a deliverer when a
recipient of the delivery goods is absent;

extracting recipient information from a storage unit
which stores the recipient information corresponding to the
information for the delivery goods reception confirmation
20 request; and

notifying said recipient of the confirmation request
information based on the recipient information.

7. A delivery goods management apparatus comprising:
25 a storage unit which stores delivery goods information
and recipient information corresponding to the delivery

goods information;

a unit which receives delivery goods identification information entered by a deliverer when a recipient of the delivery goods is absent;

5 a unit which extracts the delivery goods information and the recipient information from said storage unit; and

a unit which notifies said recipient of the delivery goods information based on the recipient information.

10 8. A delivery goods management apparatus comprising:

a storage unit which stores recipient information corresponding to information for a request to confirm reception of delivery goods:

a unit which receives information for the confirmation
15 request entered by a deliverer when a recipient of the delivery goods is absent;

a unit which extracts the recipient information from said storage unit; and

a unit which notifies said recipient of the
20 confirmation request information based on the recipient information.

9. A computer readable storage medium which stores a program for making the computer execute the steps of:

25 receiving delivery goods identification information entered by a deliverer when a recipient of the delivery

goods is absent;

extracting delivery goods information and recipient
information relevant to the delivery goods identification
information from a storage unit which stores the delivery
5 goods information and the recipient information
corresponding to the delivery goods information; and

notifying said recipient of the delivery goods
information based on the recipient information.

10 10. A computer readable storage medium which stores a
program for making the computer execute the steps of:

receiving information for a request to confirm
reception of delivery goods entered by a deliverer when a
recipient of the delivery goods is absent;

15 extracting recipient information from a storage unit
which stores the recipient information corresponding to the
confirmation request information; and

notifying said recipient of the confirmation request
information based on the recipient information.